

## LIST OF SUB-PROCESSORS

### 1. Purpose

This is the list of Sub-Processors used by netLex, as mentioned in the Privacy and Personal Data Protection Policy and Cookie Usage Policy.

### 2. Target audience

NetLex clients.

### 3. Sub-processors

- Amazon Web Services, Inc.
- Atende Simples
- Atlassian - Jira
- Apollo IO
- Beamer
- Bitdefender
- Bouncer
- Clicksign
- Cloudflare
- Cloudconvert
- Docusign
- Elastic
- Entrust
- GitLab
- Gong
- Google, Inc. (Google Workspace e Google Ads)
- Hotjar
- HubSpot Inc.
- Lacuna
- Lusha
- Microsoft
- Mirantis
- Mixpanel
- Monday
- OneTrust
- OpenAI (API e ChatGPT)
- Opsgenie
- Power BI
- Tempest
- Typerform
- Zendesk
- Zenvia

History of changes	
Date	Changes to this document
May, 05, 2021	There were no changes. Only the upload of the version from 04/30/2021 with the 'signature' option blocked on the netLex platform was performed.
Sept, 14 2022	Update of the Sub-Processor List link.
Sept, 20, 2022	Update of the Sub-Processor list to include Hotjar.
Sept, 21 2022	Annual review of Policies and Guides. No update was necessary.
Sept, 28, 2022	Annual review of Policies and Guides. Text formatting adjustments.
Oct, 09, 2023	Annual review of Policies and Guides. Inclusion of the sub-processor OpenAI API.
Oct, 30, 2023	Update of the list of subprocessors with the inclusion of "Gong".
Nov, 23, 2023	Update of the list of subprocessors with the inclusion of "Mirantis".
Jan, 08, 2024	Update of the list of subprocessors with the inclusion of "Entrust", "OneTrust" and "Tempest". Deletion of "Apollo IO" and "Conviso"
Sep, 30, 2024	Annual review of Policies and guidelines. Inclusion of suppliers: <ul style="list-style-type: none"> <li>• Apollo IO</li> <li>• Beamer</li> <li>• Bouncer</li> <li>• Cloudconvert</li> <li>• Elastic</li> <li>• Typerform</li> <li>• Zenvia</li> </ul>
May, 02, 2025	Inclusion of the following suppliers as sub-processors: <ul style="list-style-type: none"> <li>• Lacuna Software (PKI Suite)</li> <li>• Lusha</li> <li>• Microsoft Corporation</li> </ul>